OUR LOCAL TRANSFORMING CARE PLAN

In Surrey we have developed a local plan to make sure we provide better care for people who have behaviour that challenges.

Our plan is about adults and children who have a learning disability and/or autism. Some people may also have a mental health condition.

Our Local Transforming Care plan has been written using the Service Model developed by NHS England.

What we mean when we talk about behaviour that challenges.

- People might get angry or upset a lot.
- People might damage things.
- People might hurt themselves or others.
- People might behave in ways that gets them into trouble with the Police.

We need to help people to be more independent, and have better health and well-being.

WHY WE NEED A LOCAL TRANSFORMING CARE PLAN

NHS England want there to be better services in the community for people. They also want to close some special hospitals.

Since the abuse of people at Winterbourne View hundreds of people have been discharged from special hospitals in England.

A small number of people with a learning disability and/or autism, who have behaviours that challenge, still live in long stay hospitals. These are often far from their communities.

Our Local Transforming Care Plan says how we will develop better support in the community to reduce the need for people to stay in special hospitals. This bulletin will explain our plan.
People with learning disabilities and/or autism have the right to the same opportunities as anyone else to live satisfying and valued lives. They should be able to have a place to live and to be involved in the design and delivery of the support they receive.

**THE PRINCIPLES THAT INFORM OUR PLAN**

Our Local Transforming Care Plan has been developed around nine principles seen from the point of view of a person with a learning disability and/or autism:

- I have a good and meaningful everyday life.
- My care & support is person-centred, planned, proactive and coordinated.
- I have choice and control over how my health and care needs are met.
- My family and paid support and care staff get the help they need to support me to live in the community.
- I get good care and support from mainstream health services.
- I can access specialist health and social care support in the community.
- If I need it, I get support to stay out of trouble.
- If I am admitted for assessment and treatment in a hospital setting because my health needs can’t be met in the community, it is high-quality and I don’t stay there longer than I need to.
- I have a choice about where I live.
- I also have a choice about who I live with.

**SURREY PEOPLE WHO RECEIVE IN-PATIENT SERVICES**

Our Health Care Planners continue to work hard to support people to move into community if they are ready for discharge from special hospitals. Surrey did have two Assessment and Treatment Units but we have worked hard to close one unit and ensure that individuals have support to live in the community. Resources are being re-invested to provide more outreach support in the community.
DEVELOPING OUR TRANSFORMING CARE PLAN FOR SURREY

Our Transforming Care Planning Group met on 28 January 2016 to develop our draft plan using the NHS England template. The group included people from Clinical Commissioning Groups, Adult Services, Children’s Services, providers, families and people with learning disabilities.

NHS England said they were happy with our plan in February 2016. Our plan went to Surrey’s Health and Well Being Board in March for approval and to Surrey’s Social Service Board in May 2016.

ALL OUR LATEST TRANSFORMING CARE INFORMATION WILL BE ON OUR WEBSITE

Go to: www.surreypb.org.uk and click the Transforming Care button at the top of the homepage (the red button). You will find Easy Read and detailed information about our work locally and national work happening.

OUR EIGHT WORKSTREAMS - THESE ARE OUR KEY AREAS OF WORK

1. Prevention, Information, Advice and Advocacy
2. Workforce Development
3. Quality
4. Funding
5. Estates
6. Service Development
7. Community Positive Behavioural Support Team
8. 0-25 year olds (SEND)

WE HAVE SET UP OUR TRANSFORMING CARE PARTNERSHIP

This group is co-chaired by Jo Poynter - Strategic Lead for People with Learning Disabilities in Surrey and Vicky Stobbart - Executive Director of Nursing, Quality and Safeguarding, NHS Guildford and Waverley Clinical Commissioning Group. The group also includes family carers and will monitor our workstreams.
Our Transforming Care Partnership will monitor each of our eight workstreams. The lead people for each workplan will report to our Transforming Care Partnership every two months. This will ensure that the work that needs to be done is progressing properly.

**Workstream 1 - Prevention, Information, Advice and Advocacy**

**Lead person:** Mary Hendrick

- It’s important people have easy to understand information about health and community services.
- Getting the right support and services helps to prevent people reaching crisis point.
- A ‘navigator’ can help people to find out where to get the support they need.

**Our milestones - things we need to achieve for this workstream**

- Develop information in accessible formats to facilitate better engagement within universal services.
- Develop communications plans.
- Develop information sharing structure.
- Building on existing specialist advocacy services to ensure that all people who need and want advocacy support are able to receive it (including people who live out of county).

**Workstream 2 - Workforce Development**

**Lead person:** Sonya Sellar

- People who have behaviours that challenge need support from very skilled staff with strong values. These staff need to be well trained.
- Recruiting and keeping enough good quality staff will be a challenge in for us in Surrey. The cost of living in Surrey is high and Surrey has virtually no unemployment.

**Our milestones - things we need to achieve for this workstream**

- Work with other agencies to implement a programme to build the workforce.
- Implement workforce training and development.
- Facilitate cross-organisation training, so that training specialism and excellence is shared.
**WORKSTREAM 3 - QUALITY**

**Lead person:** To be confirmed

We are focusing on people’s ‘quality of life’ when developing the Surrey People Standards. We will measure people’s lives against these standards.

**Things that are important include:**
- Relationships
- Activities
- Work
- Choice

**Our milestones - things we need to achieve for this workstream**
- Surrey People Standards drafted.
- Surrey People Standards signed off by all stakeholder groups.
- Surrey People Standards rolled out.

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**WORKSTREAM 4 - FUNDING**

**Lead people:** Finance leads

Surrey Health and Social Care commissioners will align all the money for people with behaviours that challenge into one place. This will help to make sure that we make the best use of the funding we have.

The Surrey Cost and Pricing model will make sure fees and costs are easier for people to understand.

**Our milestones - things we need to achieve for this workstream**
- Surrey Cost and Pricing Model developed.
- Surrey Cost and Pricing benchmarks developed and agreed.
- New placements priced and costed with Surrey Cost and Pricing model.
- Existing placements re-costed with Surrey Cost and Pricing model.

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**THE NATIONAL TRANSFORMING CARE FUND**

This is a £30 million fund that will be targeted to areas of England where there are most people living in special hospitals. This means Surrey is unlikely to get any of the money. We are talking to NHS England about this. It’s important to understand that our work on Transforming Care will need to be done out of our existing budgets in Surrey.
WORKSTREAM 5 - ESTATES

Lead person: Andrew Price

In Surrey it is difficult to find and develop accommodation that is suitable for people who have behaviours that challenge. We will be supporting housing and support providers to develop the accommodation that is needed.

Our milestones - things we need to achieve for this workstream
- Agree plan of how accommodation needs of priority people will be met.
- Accommodation developed by providers to meet needs.

WORKSTREAM 6 - SERVICE DEVELOPMENT

Lead person: Lead link commissioners

We need to provide community based services for people who have behaviours that challenge. This includes people currently staying in hospitals. It also includes people who are at risk of admission to hospital.

Our milestones - things we need to achieve for this workstream
- Priority people defined.
- Providers identified and engaged.
- New services operational.
- Assessments complete.
- New services specified.
- People resettled through a detailed, informative, inclusive process.

WORKSTREAM 7 - COMMUNITY POSITIVE BEHAVIOURAL SUPPORT TEAM (CPBST)

Lead person: Tom Moore

There is a need for a community-based behavioural team to give expert support to providers who support people with behaviours that challenge. Providers will need support to stop a crisis happening and if a crisis happens.

Our milestones - things we need to achieve for this workstream
- CPBST specified.
- CPBST operational.
- Detailed design of CPBST complete.
WORKSTREAM 8 - 0-25 YEAR OLDS

Lead person: Frank Offer

Support needs to be given to children and their families as soon as behaviours that challenge are recognised.

Families, schools, colleges, employers, the provider market, health and social care need to work in partnership to ensure that children and their families have the best possible life-long outcomes, supporting them into adulthood and to be part of their local community.

We need to develop a joined up approach to commissioning with partners and working with providers in the market.

Our milestones - things we need to achieve for this workstream

- Transform the customer experience.
- Rebuild the system around the customer.
- Reshape the SEND local offer.
- Develop inclusive practice.

LINKING TO OUR WIDER STRATEGY

The Transforming Care Programme is an important workstream within our wider Learning Disability and Autism Strategy for Surrey 2016 to 2020.

More information about our wider strategy

Surrey’s Learning Disability and Autism Partnership Boards worked together to develop our strategy.

The strategy aims to ensure that people with a learning disability and / or autism can have a voice, be safe, be informed, remain healthy and confident, to be part of their local community.

We have designed Easy Read and detailed versions of our new strategy.

All this information can be downloaded from www.surreypb.org.uk

Click the ‘Our Strategy’ button at the top of the homepage.